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Electronic Patent Application Submission  
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EFS ID: 61710  
Application ID: 10799712   
Title of Invention: INTELLIGENT CALL ROUTING FOR  
CROSS-SELL OFFER SELECTION  
BASED ON OPTIMIZATION  
PARAMETERS AND/OR ACCOUNT  
LEVEL DATA  
First Named Inventor: Lizhi MA et al.  
Domestic/Foreign Application: Domestic Application  
Filing Date: 2004-03-15  
Effective Receipt Date: 2004-05-28  
Submission Type: Information Disclosure  
Statement  
Filing Type:  
Confirmation number: 8969  
Attorney Docket Number: 47004.000280


Total Fees Authorized:

Digital Certificate Holder: cn=Stephen Terry Schreiner,ou=Registered Attorneys,ou=Patent and  
Trademark Office,ou=Department of Commerce,o=U.S. Government,c=US  
Certificate Message Digest: b68403192f96ad28aca283163455d51a6f47ceb4



# TRANSMITTAL

Electronic Version v1.1  
Stylesheet Version v1.1.0

<b>Title of Invention</b>	<b>INTELLIGENT CALL ROUTING FOR CROSS-SELL OFFER SELECTION BASED ON OPTIMIZATION PARAMETERS AND/OR ACCOUNT LEVEL DATA</b>									
<b>Application Number:</b> 10/799712 										
<b>Date:</b> 2004-03-15										
<b>First Named Applicant:</b> Lizhi MA et al.										
<b>Confirmation Number:</b> 8969										
<b>Attorney Docket Number:</b> 47004.000280										
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<table border="1"><thead><tr><th><b>Submitted by:</b></th><th><b>Elec. Sign.</b></th><th><b>Sign. Capacity</b></th></tr></thead><tbody><tr><td>Stephen Schreiner Registered Number: 43,097</td><td>Stephen Schreiner</td><td>Attorney</td></tr></tbody></table>			<b>Submitted by:</b>	<b>Elec. Sign.</b>	<b>Sign. Capacity</b>	Stephen Schreiner Registered Number: 43,097	Stephen Schreiner	Attorney		
<b>Submitted by:</b>	<b>Elec. Sign.</b>	<b>Sign. Capacity</b>								
Stephen Schreiner Registered Number: 43,097	Stephen Schreiner	Attorney								
<table><tr><td><b>Documents being submitted</b></td><td><b>Files</b></td></tr><tr><td>us-ids</td><td>2ndIDSfor47004.280CAT2and5-usidst.xml</td></tr><tr><td></td><td>us-ids.dtd</td></tr><tr><td></td><td>us-ids.xsl</td></tr></table>			<b>Documents being submitted</b>	<b>Files</b>	us-ids	2ndIDSfor47004.280CAT2and5-usidst.xml		us-ids.dtd		us-ids.xsl
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	us-ids.dtd									
	us-ids.xsl									
<b>Comments</b>										



## ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

Title of  
Invention

INTELLIGENT CALL ROUTING FOR CROSS-SELL OFFER  
SELECTION BASED ON OPTIMIZATION PARAMETERS  
AND/OR ACCOUNT LEVEL DATA

Application Number: 10/799712



Confirmation Number: 8969

First Named Applicant: Lizhi MA et al.

Attorney Docket Number: 47004.000280

Search string: ( 4845739 or 4930150 or 4939773 or 4975945  
or 4987590 or 5014298 or 5073929 or 5091933  
or 5128984 or 5164981 or 5181238 or 5185787  
or 5206903 or 5212789 or 5224153 or 5231571  
or 5251252 or 5255309 or 5278898 or 5297197  
or 5309505 or 5309513 or 5351285 or 5359645  
or 5396542 or 5436965 or 5442688 or 5444774  
or 5450479 or 5465290 or 5467391 or 5495284  
or 5511112 or 5515428 or 5517566 or 5519772  
or 5546452 or 5561711 or 5608785 or 5608789  
or 5675607 or 5742675 or 5757904 or 5761288  
or 5784452 or 5787154 or 5825856 or 5825870  
or 5828734 or 5848143 ).pn.

### US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

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Signature

Examiner Name	Date